

LAKESIDE HEALTHCARE ST NEOTS PATIENT PARTICIPATION GROUP

Patient Participation Awareness Week 31st May – 5th June 2020 www.napp.org.uk

We are patients, just like you.

Cedar House Surgery, Dumbelton Medical Centre & Eaton Socon Health Centre

Patient Participation Group

are proud to be involved with the National Association for Patient Participation's Awareness Week

The group was started in 2006 and have worked with the practice to enhance the delivery of primary care services in a number of areas. To date here are just a few of the initiatives which we have introduced and we are always looking for more and welcome your input:

- **1.** Baby Changing Facility, located in the disabled toilet at Cedar House
- 2. Blood pressure monitor machine
- 3. Water dispensing machines
- 4. Examination Beds

During the pandemic we continue to support the Practice in anyway we can and as soon as we are given the go-ahead we will re-commence our meetings

What PPGs do, & what Patient Participation is:

Patients who are

Active in taking

Responsibility for their health and work as a

Team with their practice to ensure that patients are well

Informed about health matters which affect the

Community,

Individual patients and the

Practice, to raise

Awareness of wider issues in the NHS, including the use of

Technology. PPGs are

Involved and can have influence in improving the quality of care.

Objectives are to improve patient experience in primary care in the **NHS**