

Dear Patients,

Throughout 2020, we will continue to post our weekly updates to our Facebook page and website to keep you updated with what we are working on and the improvements we are making to the surgery.

Please see below for our update this week:

Positive feedback

It has been wonderful to see some positive feedback with regards to our new appointments system. Thank you so much to everyone who has contacted us or posted in groups on social media. We would love to see more positive feedback, so if you have been happy with the improvements to our appointment system, feel free to leave a review for us on Facebook.

Recruitment

Last week we welcomed a new GP to the practice. Dr Matthew Crowson started will be working three days a week on Tuesdays, Wednesdays and Fridays.

Booking appointments online

Patients can now book asthma reviews with the nurse, blood tests/blood pressure checks with the phlebotomist, and telephone appointments with a GP online if they are registered to use our SystmOnline service. Telephone appointments can be made from 6pm the night before you wish to talk to your GP. If you are not registered with SystmOnline, simply pop into the surgery with some photo ID and a member of the team can get you registered.

Yours sincerely,
Lakeside @ St Neots Partners

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